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# **Cincom Eloquence®**



Cincom Eloquence is the most intuitive customer communications solution in the industry, providing your business with the power to generate dynamic documents—both structured and free-form—that are more accurate, timely and persuasive.

### Easy to Use!

Cincom Eloquence's intuitive interface (co-designed with leading thirdparty experts in usability) helps users easily design communication templates that contain conditional logic, guided workflows and integrated real-time data. Templates can be imported from other sources or created and tested directly within a familiar Microsoft® Wordembedded environment before being stored in a central repository. Generation of communications can be deferred to larger runs or produced individually in real time and delivered via print (AFP, PDF, PostScript and PCL) or digital channels (email, fax, SMS/text and portal).

### Easy to Integrate!

IT professionals will value Cincom Eloquence's single platform for highvolume batch production and real-time interactive generation. Leveraging ubiquitous technologies like JSON, XML, J2EE, JBoss and Tomcat, Cincom Eloquence optimizes legacy investments by effortlessly

Accelerate Time-To-Market by 90%

integrating with business applications, databases and information technology infrastructures—from mainframe to web services. Cincom Eloquence has been integrated with many leading applications including:

- Sapien CoreSuite for Property & Casualty
- Guidewire PolicyCenter/ClaimCenter
- OneShield Policy/Claims
- Delphi Technology Policy/Claims
- Majesco Policy
- IBM FileNet
- Hyland OnBase



#### **Authoring Environment**

- Microsoft Windows
- Microsoft Word
- Microsoft .NET Framework
- Java JDK, OpenJDK
- Adobe Acrobat Reader

Interactive Generation Environment

- Internet Explorer, Chrome, Firefox
- Microsoft Word (if editing generated documents)
- Viewer required for the output being generated (PDF, AFP, PCL, PostScript, Word and HTML)

#### Server Environment

- Microsoft Windows Server
- Java JDK, OpenJDK
- JDBC Driver (for preferred database)

#### Database Server

- SQL Server
- Oracle
- DB2
- PostgreSQL

Tomcat Application Server	JBoss Enterprise Application Platform or Wildfly	<b>WebSphere Application Server</b> (Base or Network Deployment)
• Apache HTTP Server	Apache HTTP Server	IBM HTTP Server
<ul> <li>Apache ActiveMQ Java Messaging Service</li> </ul>	• Apache ActiveMQ Java Messaging Service	<ul> <li>Messaging options:</li> <li>WebSphere MQ</li> <li>ActiveMQ Java Messaging Service</li> <li>Web Services using SIB</li> </ul>

## About Cincom

Cincom delivers the most intuitive, customer communication solutions in the industry. By streamlining the design, deployment, delivery and management of high-volume, highly personalized communications, Cincom has helped insurers around the world:

Choose from one of the following Application Servers.

- Acquire, strengthen and expand customer relationships
- Minimize compliance/regulatory risks
- Reduce operating costs
- Accelerate time-to-market for all of their customer communications

Cincom leads the industry in providing customer communication solutions that are easy to integrate, easy to use and deliver a rapid and continuous return on investment.

## To learn more





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