Duck Creek Technologies

Compex's New Add-On Streamlines Record Retrieval for Duck Creek Users

Compex's end-to-end digital process supports the shift to lower-touch claims, reducing the time it takes to obtain and summarize any type of records, including: medical, billing, films, phone, insurance, building, police, social security, and more. The Compex Add-On for Record Retrieval enables insurers on Duck Creek to easily and securely:



COMPEX

Order records faster with claim info automatically populated



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View real-time order status Directly within Duck Creek

Receive records in Duck Creek Receive records & films into your claim file or document management platform

View records and films within Duck Creek with an accessible DICOM viewer for films



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Add Summaries & Chronological Org. chronological organization and medical/

billing summaries save time & add value

Send records and films to third parties such as law firms, IME's, Authentic4D, and others, as appropriate

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Integration Benefits

- ✓ Resolve claims faster with shorter cycle times
- ✓ Reduce record retrieval and summarization costs
- ✓ Streamline the process across claims, legal, and third parties
- ✓ Redirect adjuster time to higher value activities
- ✓ Support virtual and low-touch claims handling
- ✓ Modernize with a digital end-to-end process

For more information, contact Lauren Brown, Compex's Director of Marketing & Strategic Partnerships (312) 623-8157 · lauren.brown@compexlegal.com · compexlegal.com

Why Compex?



National Coverage

Compex provides services in all 50 states, delivered by over 500 professionals in 36 offices, with deep expertise in state and local regulations, from coast to coast



Responsive Support

Compex's industry-leading customer support team responds to client requests quickly, giving you confidence that your needs are consistently being looked after



Best-in-Class Partnerships

Compex offers partnerships with industry leaders including Guidewire Insurance Platform, Authentic4D (Expert Film Evaluation), Colortokens (ZeroTrust Security), DocuCents and MerusCase Legal Practice Management



Industry-leading Technology

Compex offers an intuitive client portal, best-inclass infrastructure and cybersecurity measures, all enabled by a powerful operating platform that ensures reliable delivery \bigcirc

Unified Operating Platform

Compex's operating systems and platform are completely unified across the company, enabling consistent deployment of best practices and a seamless client experience



Deep Domain Expertise

Compex is the longest-operating record retrieval solution provider, giving us unprecedented expertise in all technical and procedural aspects of the business



Customization & Transparency

Compex's client portal tailors the experience to your preferences, so your orders are delivered your way, and keep you updated in real-time, so you always have a pulse on your records



Invested In Your Growth

Compex is a business partner—beyond just a transactional vendor—helping you drive efficiency and effectiveness while implementing and scaling corporate initiatives successfully