Conduent Casualty Claims Solutions Strataware[®] Medical Bill Review Software and Services





Built for speed and scale

- Fast, low-cost implementation
- High quality data capture and verification
- End-to-end process and quality control
- Ability to track inventory and status online, at any time

Digital Intake and Processing Solutions

Strataware[®] Capture+ and Claims+

The growing complexity of claim management is a persistent challenge for insurers and private payers. Automating every step of the claims process, from data input to auditing to payment, has the potential to deliver better decisions, while lowering operational costs. It starts with a solid front-end solution for data capture, workflow and reporting solution by Conduent.

Increase data quality while reducing costs

We help claims organizations for workers compensation, auto injury, health and selfinsurer claims organizations work better, faster and more efficiently. Strataware Capture+ Digital Intake and Processing Service accurately extracts data from physical and electronic medical bills for fast delivery into our medical bill review platform. Similarly, Claims+ leverages intelligent automation to capture images and extract key data from claims mail and other supporting documents for rapid delivery into your claims processing workstream.



Mailroom and electronic intake Secure physical and electronic mailroom intake and imaging service reduces the time it takes to process claims.



Automated claim linking

Automated claim matching eliminates the need to send a separate claim feed.



Image and data capture

High-volume scanning combined with leading optical character recognition and automated document recognition technology reduces manual inputting errors and processing costs.



Real-time visibility

Web-based reporting capabilities deliver near real-time data on workflow status from receipt to submission into Strataware or other downstream systems.

End-to-end document solution

With Capture+ and Claims+, you can now take advantage of a complete, integrated document intake and digital processing solution for fast and cost-effective processing.





Improve productivity and transparency

Processing status is available 24/7/365.

Web-based summary reports and drill-down capabilities provide full transparency of the overall mail stream. Data is exportable to various formats.

Electronic intake reports provide file-level information for every e-file submission. Users can see exactly what each file contained and the status of bills and documents within the file for 100% confidence that all files submitted are processed.

Quality and turnaround time reporting ensures your goals are being met.

For more information about Conduent Casualty Claims Solutions visit us <u>online</u> or call 1-844-ONE-CNDT (663-2638)

