digitide

Your AI-First
Duck Creek Business Integration Partner

55,000+
Employees
Globally

40+
Locations across
8 Countries

30+
Delivery
Centers

15+
Proprietary
AI Platform Solutions

300+
Clients across
Various Industries

24+ Years
of Insurance
Domain Expertise

150+ Duck creek certified professionals

Experience in
Property | Commercial Auto | Personal Auto | Workers' Compensation | General Liability

Our Expertise

Deep P&C Insurance Expertise

24+ years of deep domain experience in specialty and commercial P&C insurance, with strong expertise in underwriting, claims, policy, and billing operations

Strategic Duck Creek Focus

Focused capabilities across Duck Creek Policy, Billing, Claims, and Clarity. We help clients get it right—from Requirements, program management, data migration, development, QA, UAT and production support

Business-Driven Technology Enablement

Our resources are domain experts and we understand the business thereby facilitating the transformation initiatives and adoption

Enterprise-Grade Data Modernization

End-to-end data modernization from cleansing, enriching, lineage tracking, and structuring to unlock insights and boost operational performance

Accelerated Planning & Blueprinting

Proven methodologies for faster blueprinting whether modernizing legacy systems or launching new products

Change-Ready Mindset

Given our strong domain expertise we ensure business readiness through operational playbooks, team alignment, and real-world preparedness from Day 1

Our Services

Business Analysis & Requirements Definition

Accelerate product launches with well-defined requirements, leveraging Duck Creek's configuration tools to streamline processes

Duck Creek Core Module Expertise

Certified Business Analysts, Configurators. Program managers across Policy, Billing, Claims, and Clarity to support transformation, implementation, enhancements, and BAU operations

Integration of Duck Creek with third-party vendor solutions to enhance system capabilities

Build custom reports and derive actionable insights from Duck Creek data for smarter decision-making

Legacy-to-Duck Creek Transformation Partner

From roadmap creation to execution oversight, we provide strategic guidance and hands-on support for seamless digital transformation

Data Migration & Integration

Expert-led solutions for migrating and integrating renewal policies, ensuring data consistency, accuracy, and continuity

Business Process Management

Business operations support across multiple lines of business through automation leveraging robust process management and scalable managed services

UAT & QA Testing

Pre-built automated regression test suites to streamline release management and reduce QA cycles

1,000+ domain-specific test cases and automation scripts tailored to real-world insurance scenarios

Program Management & Governance

Proven expertise in managing Duck Creek transformation programs. We bring deep understanding of Duck Creek data and architecture to ensure effective governance, seamless execution, and alignment with business objectives

Duck Creek Application Managed Services

End-to-end application management, including monitoring, incident resolution, performance optimization, version upgrades, and continuous improvement, ensuring business continuity and long-term value realization

Our Success Stories

	Challenges	Solutions	Impact
Business Integration	Legacy infra delays data migration Unstructured planning and poor documentation Weak process design leads to cost overruns Poor project visibility affects timelines	AI-powered data migration & orchestration Structured planning, blueprints & readiness assessments Configuration & automation tools with API management End-to-end business integration & governance	**60%+** reduction in migration effort **20%+** faster product launches **30%** reduction in system downtime **15%+** faster requirements capture
Testing and Managed Services	Limited test coverage increases post-release bugs Manual/partial testing extends test cycles Environmental instability delays go-live Lack of post-go-live support raises maintenance costs	AI-driven test creation, execution, and data handling Automation-first testing model across lifecycle Risk-based test prioritization with DevOps integration AI-based reporting, version upgrades & incident management	**90%+** automation across testing **~4x** reduction in testing cycles & efforts **30%** reduction in test execution time **15%+** drop in support ticket volume
BPM, Data and Analytics	Fragmented core operations and hybrid architecture Manual interventions & disconnected workflows Siloed data architecture increases TCO Limited analytics due to inconsistent data models	Turning raw data into a competitive asset across Duck Creek modules **24x7** managed service, AI-powered analytics	**30%+** increase in throughput **30%** reduction in manual process **25%+** faster TAT in core insurance ops **~2x** faster decision making

About Us

Digitide is a global, AI-first, digitally-enabled solutions provider delivering cutting-edge technology and business process services across industries. With a vision to scale success through data-driven digital transformation, Digitide empowers organizations to drive innovation, reduce costs, and accelerate growth. We are committed to leveraging AI, cloud technologies, and digital engineering to create business value and long-term success for our clients.

REACH OUT TO US

Email
info@digitide.com

Linkedin
linkedin.com/company/
digitide-solutions/

Website
digitide.com